

# MORE ABOUT YOUR UNIVERSITY NETID **Online@UT**

## **YOUR UNIVERSITY NETID**

All students, faculty, and staff at the University of Tennessee have been assigned a NetID and associated password. Your NetID permits secure access to a variety of university Web-based systems.

## **YOUR NETID**

- Your NetID is the "name" part of your University email address (e.g. "name@tennessee.edu").
- If you don't know your University email address, search for yourself in the UT Online "People Search" Directory. Your email address will be displayed.

## **YOUR NETID PASSWORD**

By default you have a NetID password composed of the following three pieces of information:

- The first two letters of your birth month in lower case.
- The last two digits of your birth year.
- The last four digits of your UT ID Number. (e.g. if you were born February 1979 and your UT ID Number is 123-45-6789 then your default password would be fe796789).

Your NetID password should be the same as the password you use:

- To change your own information in the online UT Directory go to <http://www.utk.edu/ph/> (needed to access the ph/LDAP directory server).
- To check your email on UT's WebMail go to <http://webmail.utk.edu> via the UTK-MAIL (SIMS) server.
- To access UT's wireless network on campus.
- To gain Enhanced Remote Access (ERA) from off-campus locations via a dial-up or ISDN connection.

Note: The default password allows you to gain initial access to password-protected resources. Since it is composed of personal information that could be guessed, it is relatively insecure and should not be used as your permanent password. You should change this password to something more private as soon as possible. You can do so at <http://accounts.utk.edu/password/>. Please note that changing your NetID password will also change your PH/ERA password.

## **FORGOTTEN PASSWORD**

If you cannot remember your NetID password, you can reset it by going to Password Reset and entering your UT ID Number and Student PIN code to verify your identity. Otherwise you will need to go to Room 104 Aconda Court and ask for a NetID password reset. Bring your UT ID Card to verify your identity. (Aconda Court is located at the corner of Volunteer Blvd. and Cumberland Ave. near the University Center).